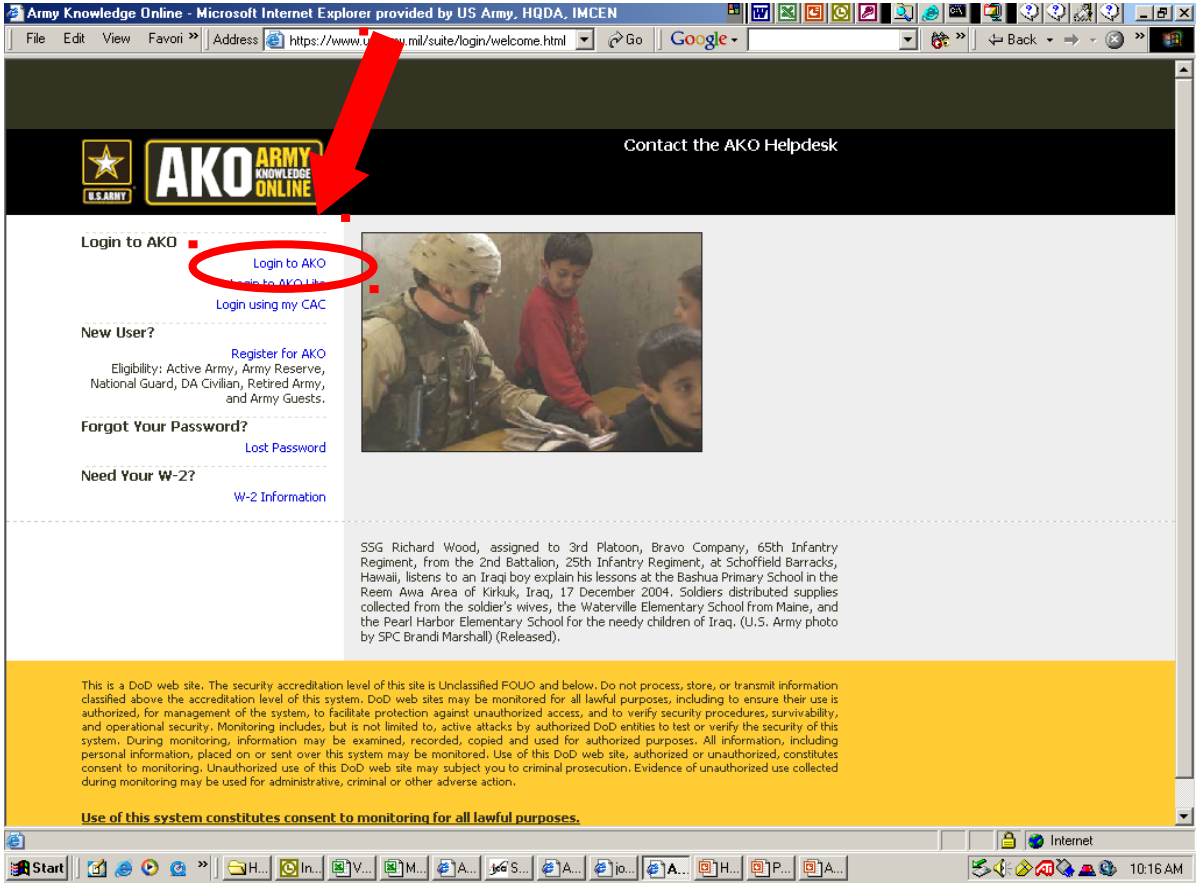
IMA AKO Training

How to Navigate to the CLS Home Page

Step 1: Go to www.us.army.mil and log on to AKO By clicking here


Army Knowledge Online - Microsoft Internet Explorer provided by US Army, HQDA, IMCEN
File Edit View Favori
Address
Go
Google
Back
Contact the AKO Helpdesk
AKO ARMY KNOWLEDGE ONLINE
U.S.ARMY
Login to AKO
Login to AKO
Login using my CAC
New User?
Register for AKO
Eligibility: Active Army, Army Reserve, National Guard, DA Civilian, Retired Army, and Army Guests.
Forgot Your Password?
Lost Password
Need Your W-2?
W-2 Information
SSG Richard Wood, assigned to 3rd Platoon, Bravo Company, 65th Infantry Regiment, from the 2nd Battalion, 25th Infantry Regiment, at Schoffield Barracks, Hawaii, listens to an Iraqi boy explain his lessons at the Bashua Primary School in the Reem Awa Area of Kirkuk, Iraq, 17 December 2004. Soldiers distributed supplies collected from the soldier's wives, the Waterville Elementary School from Maine, and the Pearl Harbor Elementary School for the needy children of Iraq. (U.S. Army photo by SPC Brandi Marshall) (Released).
This is a DoD web site. The security accreditation level of this site is Unclassified FOUO and below. Do not process, store, or transmit information classified above the accreditation level of this system. DoD web sites may be monitored for all lawful purposes, including to ensure their use is authorized, for management of the system, to facilitate protection against unauthorized access, and to verify security procedures, survivability, and operational security. Monitoring includes, but is not limited to, active attacks by authorized DoD entities to test or verify the security of this system. During monitoring, information may be examined, recorded, copied and used for authorized purposes. All information, including personal information, placed on or sent over this system may be monitored. Use of this DoD web site, authorized or unauthorized, constitutes consent to monitoring. Unauthorized use of this DoD web site may subject you to criminal prosecution. Evidence of unauthorized use collected during monitoring may be used for administrative, criminal or other adverse action.
Use of this system constitutes consent to monitoring for all lawful purposes.
Internet
Start
10:16 AM

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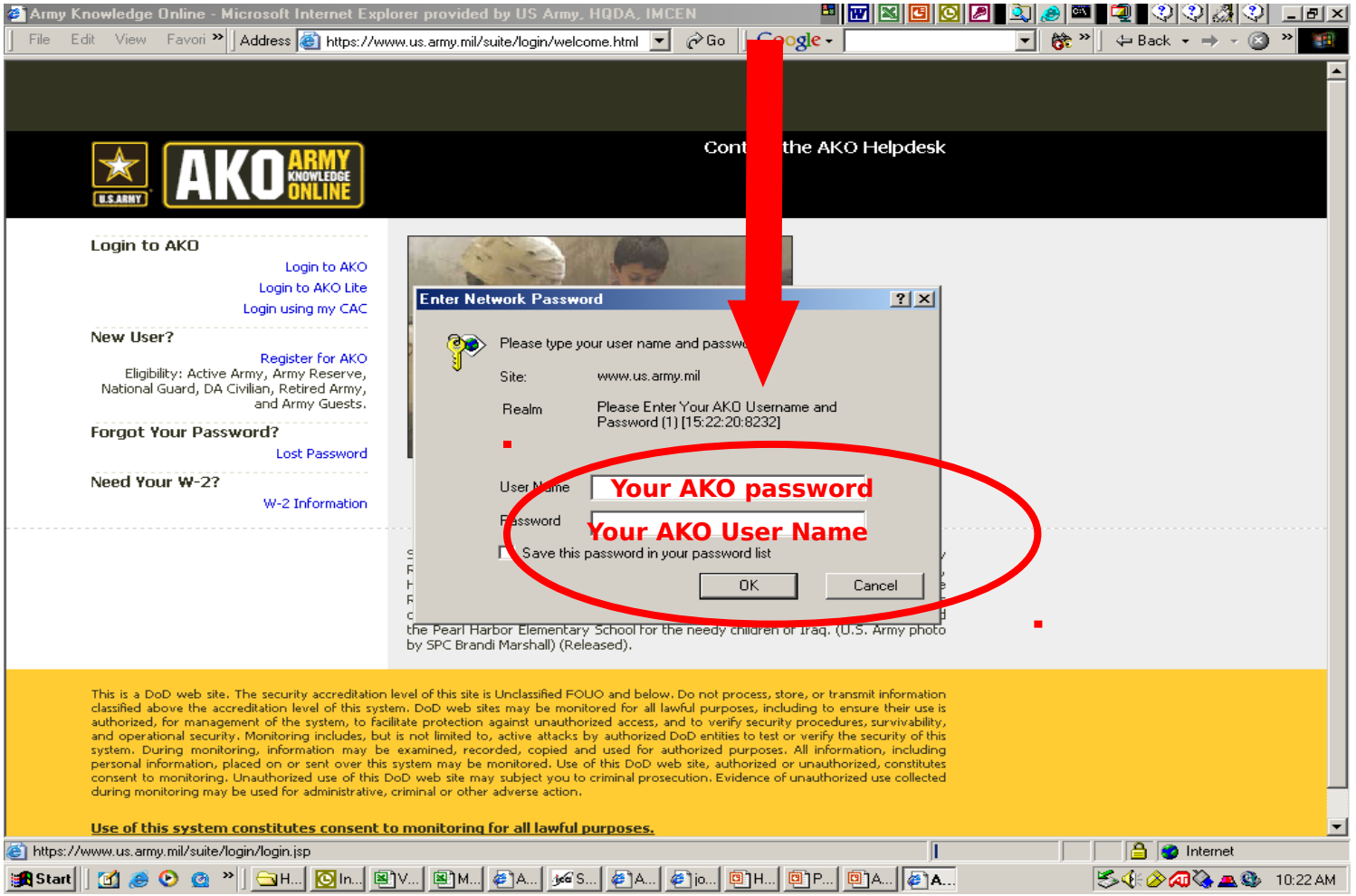
How to Navigate to the CLS Home Page

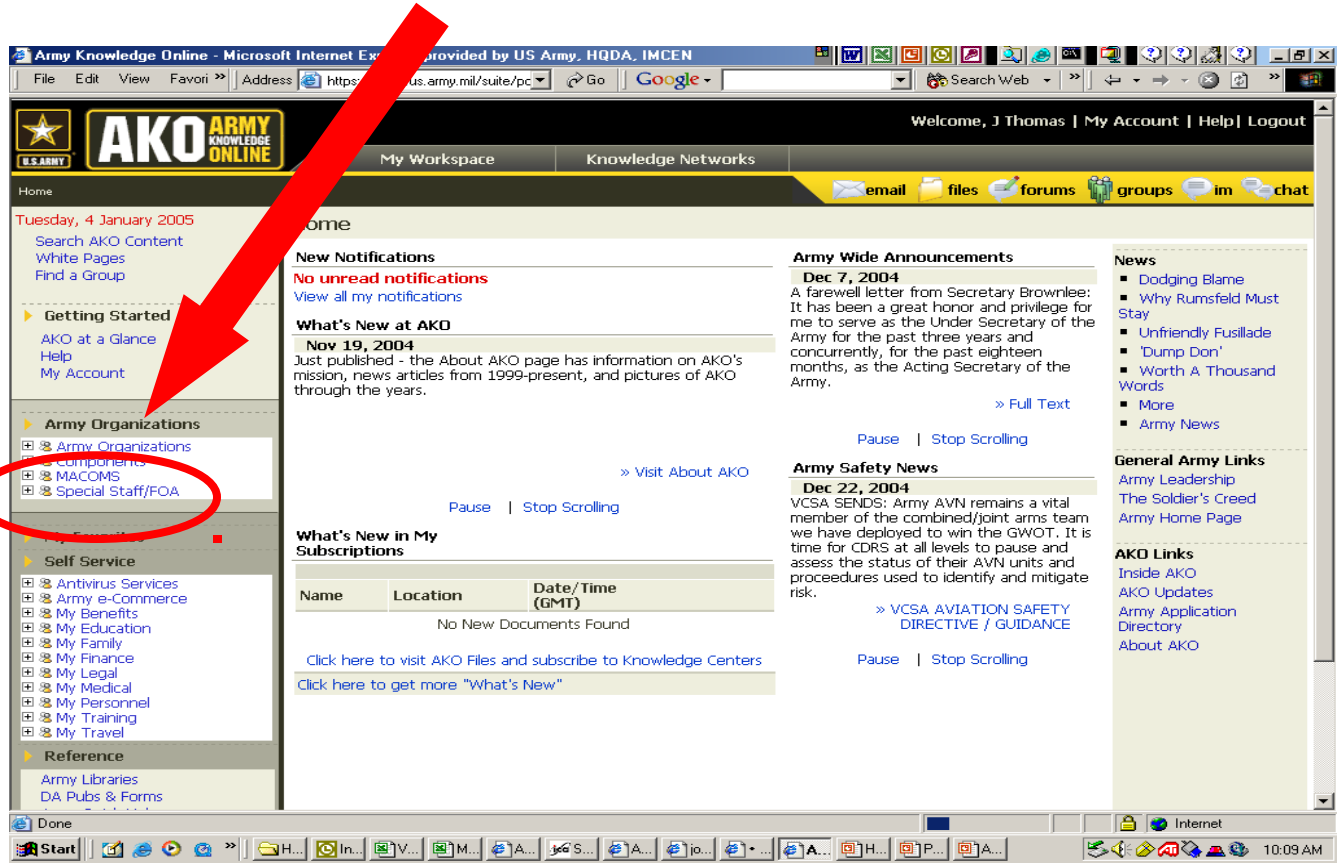
Step 2: Enter your AKO User Name and Password and click OK


Army Knowledge Online - Microsoft Internet Explorer provided by US Army, HQDA, IMCEN
https://www.us.army.mil/suite/login/welcome.html
AKO ARMY KNOWLEDGE ONLINE
Login to AKO
Login to AKO
Login to AKO Lite
Login using my CAC
New User?
Register for AKO
Eligibility: Active Army, Army Reserve, National Guard, DA Civilian, Retired Army, and Army Guests.
Forgot Your Password?
Lost Password
Need Your W-2?
W-2 Information
Enter Network Password
Site: www.us.army.mil
Realm Please Enter Your AKO Username and Password (1) [15:22:20:8232]
User Name
Password
Your AKO password
Your AKO User Name
Save this password in your password list
OK
Cancel
This is a DoD web site. The security accreditation level of this site is Unclassified FOUO and below. Do not process, store, or transmit information classified above the accreditation level of this system. DoD web sites may be monitored for all lawful purposes, including to ensure their use is authorized, for management of the system, to facilitate protection against unauthorized access, and to verify security procedures, survivability, and operational security. Monitoring includes, but is not limited to, active attacks by authorized DoD entities to test or verify the security of this system. During monitoring, information may be examined, recorded, copied and used for authorized purposes. All information, including personal information, placed on or sent over this system may be monitored. Use of this DoD web site, authorized or unauthorized, constitutes consent to monitoring. Unauthorized use of this DoD web site may subject you to criminal prosecution. Evidence of unauthorized use collected during monitoring may be used for administrative, criminal or other adverse action.
Use of this system constitutes consent to monitoring for all lawful purposes.
https://www.us.army.mil/suite/login/login.jsp
Internet
Start
10:22 AM

IMA AKO Training

How to Navigate to the CLS Home Page

Step 3: Click on Special Staff\FOA


Army Knowledge Online - Microsoft Internet Explorer provided by US Army, HQDA, IMCEN
AKO ARMY KNOWLEDGE ONLINE
Welcome, J Thomas | My Account | Help | Logout
My Workspace
Knowledge Networks
email files forums groups im chat
Tuesday, 4 January 2005
Search AKO Content
White Pages
Find a Group
Getting Started
AKO at a Glance
Help
My Account
Army Organizations
Army Organizations
MACOMS
Special Staff/FOA
Self Service
Antivirus Services
Army e-Commerce
My Benefits
My Education
My Family
My Finance
My Legal
My Medical
My Personnel
My Training
My Travel
Reference
Army Libraries
DA Pubs & Forms
New Notifications
No unread notifications
View all my notifications
What's New at AKO
Nov 19, 2004
Just published - the About AKO page has information on AKO's mission, news articles from 1999-present, and pictures of AKO through the years.
» Visit About AKO
Pause | Stop Scrolling
What's New in My Subscriptions
Name
Location
Date/Time (GMT)
No New Documents Found
Click here to visit AKO Files and subscribe to Knowledge Centers
Click here to get more "What's New"
Army Wide Announcements
Dec 7, 2004
A farewell letter from Secretary Brownlee: It has been a great honor and privilege for me to serve as the Under Secretary of the Army for the past three years and concurrently, for the past eighteen months, as the Acting Secretary of the Army.
» Full Text
Pause | Stop Scrolling
Army Safety News
Dec 22, 2004
VCSA SENDS: Army AVN remains a vital member of the combined/joint arms team we have deployed to win the GWOT. It is time for CDRS at all levels to pause and assess the status of their AVN units and proceedures used to identify and mitigate risk.
» VCSA AVIATION SAFETY DIRECTIVE / GUIDANCE
Pause | Stop Scrolling
News
Dodging Blame
Why Rumsfeld Must Stay
Unfriendly Fusillade
'Dump Don'
Worth A Thousand Words
More
Army News
General Army Links
Army Leadership
The Soldier's Creed
Army Home Page
AKO Links
Inside AKO
AKO Updates
Army Application Directory
About AKO
Done
Internet
Start
10:09 AM

IMA AKO Training

How to Navigate to the CLS Home Page

Step 4: Click on View Subgroups

Welcome, J Thomas | My Account | Help | Logout
My Workspace
Knowledge Networks
email (0)
files
forums
groups
im
chat
Thursday January 6, 2005
Search AKO Content
White Pages
Find a Group
Content Directory
Special Staff/FOAs
View Subgroups
Army Organizations
Army Organizations
Components
MACOMS
Special Staff/FOA
My Favorites
Self Service
Reference
Administration
Special Staff/FOAs
Group Detail
Send Feedback
Send Link
Bookmark
Special Staff/FOA Navigation
Numerous Special Staff organizations and Field Operating Agencies have a presence on AKO. The following list includes the top level organizations.
Acquisition - This area, managed by ASA(ALT) includes organizational sites dedicated to Program Executive Offices, DASA organizations, etc.
Assistant Chief of Staff for Installation Management (ACSIM) - This area includes site for Army MWR, Army Housing and many more.
Army Enterprise Integration Oversight Office (AEIOO)
Army History
Assistant Secretary of the Army for Installations and Environment (ASA I-E)
Army Test and Evaluation Command (ATEC)
Army Audit Agency (AAA)
Army Chaplain - a robust organizational site covering all organizations and divisions of the Chaplain Branch.
Chief of Engineers
Inspector General (IG)
Legal - Entry point for the sites dedicated to JAGC and the Army General Council
Medical - Entry point for the Army Nurse Corps, Medical Service Corps, Veterinary Corps, Specialist Corps, Dermatology, and Army Psychiatry. Users should also visit MEDCOM for organizational information and My Medical for self-service information.
Public Affairs - Entry point for the Public Affairs AKO site
Safety - Site managed by the Director of Army Safety and the Army Safety Center
Test & Evaluation - Site managed by the U.S. Army Test and Evaluation Management Agency (TEMA)
Other major groups of organizations include Components, Army Organizations, and MACOMs.

IMA AKO Training

How to Navigate to the CLS Home Page

Step 5: Click on ACSIM

Army Knowledge Online - Microsoft Internet Explorer provided by US Army, HQDA, IMCEN
AKO ARMY KNOWLEDGE ONLINE
Welcome, J Thomas | My Account | Help | Logout
My Workspace
Knowledge Networks
email (0)
files
forums
groups
im
chat
Thursday January 6, 2005
Search AKO Content
White Pages
Find a Group
Content Dir
Special Staff/FOAs
View Subgroups
ACSIM
ASA I-E
ATEC
Audit
Ch of Engrs
Chaplain
IG
Legal
Medical
Public Affairs
Safety
Test & Evaluation
Army Organizations
Army Organizations
Components
MACOMS
Special Staff/FOA
My Favorites
Self Service
Reference
Special Staff/FOAs
Group Detail
Send Feedback
Send Link
Bookmark
Special Staff/FOA Navigation
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Assistant Chief of Staff for Installation Management (ACSIM) - This area includes site for Army MWR, Army Housing and many more.
Army Enterprise Integration Oversight Office (AEIOO)
Army History
Assistant Secretary of the Army for Installations and Environment (ASA I-E)
Army Test and Evaluation Command (ATEC)
Army Audit Agency (AAA)
Army Chaplain - a robust organizational site covering all organizations and divisions of the Chaplain Branch.
Chief of Engineers
Inspector General (IG)
Legal - Entry point for the sites dedicated to JAGC and the Army General Council
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Safety - Site managed by the Director of Army Safety and the Army Safety Center
Test & Evaluation - Site managed by the U.S. Army Test and Evaluation Management Agency (TEMA)
Other major groups of organizations include Components, Army Organizations, and MACOMs.
Done
Internet
Start
7:39 AM

IMA AKO Training

How to Navigate to the CLS Home Page

Step 6: Click on View Subgroups

IMA AKO Training

How to Navigate to the CLS Home Page

Step 7: Click on IMA

IMA AKO Training

How to Navigate to the CLS Home Page

Step 8: Click on View Subgroups

Army Knowledge Online - Microsoft Internet Explorer provided by US Army, HQDA, IMCEN
AKO ARMY KNOWLEDGE ONLINE
Welcome, J Thomas | My Account | Help| Logout
My Workspace
Knowledge Networks
email (0)
files
forums
groups
im
chat
Thursday January 6, 2005
Search AKO Content
White Pages
Find a Group
Content Directory
Parent: ACSIM
IMA
View Subgroups
Army Organizations
Army Organizations
Components
MACOMS
Special Staff/FOA
My Favorites
Self Service
Reference
Administration
Group Detail
Send Feedback
Send Link
IMA Group Message
Oct 14, 2004
The IMA Productivity Improvement Review (PIR) Forum Collaboration User's Guide is avalable for download.
» PIR Forum Instructions
Oct 14, 2004
Welcome to the IMA Productivity Improvement Review Forum Knowledge Center. To view the contents of this Knowledge Center, click on the link to the right.
» PIR Forum Knowledge Center
Sep 17, 2004
The CLS SAT Results are available for download.
» CLS SAT Results
Sep 13, 2004
Netcall#35 is available for download
» Download Netcall#35
Sep 13, 2004
Necall#34 is available for download
» Download Netcall#34
Sep 10, 2004
We want your feedback! If you can't find information you want, send us feedback to tell us what you'd like to see on this page!
» Submit feedback
IMA Leader Message
MG Ronald L. Johnson, Director, Installation Management Agency
Welcome to the U.S. Army Installation Management Agency's AKO Community Page!
» View MG Johnson's welcome message.
IMA Leadership Biographies
MG Johnson's Biography
IMA Calendar Channel
IMA Master Planning Calendar
IMA Region Planning Calendar
IMA Links
ACA Public Web Site
ACSIM Public Web Site
Engineering Knowledge Online (EKO)
IMA Public Web Site
NETCOM Public Web Site
Done
Internet
Start
7:46 AM

IMA AKO Training

How to Navigate to the CLS Home Page

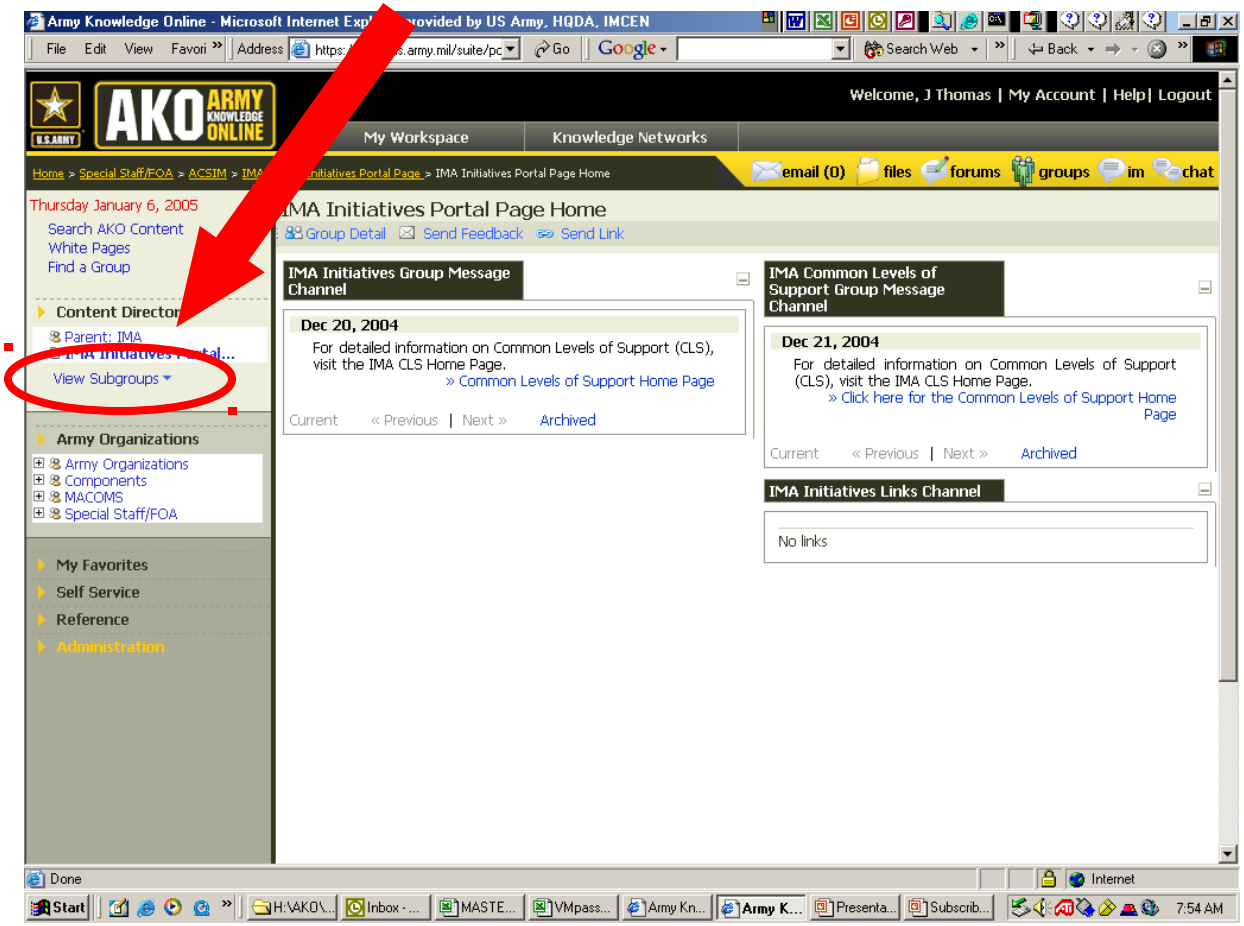
Step 9: Click on IMA Initiatives Portal Page

Army Knowledge Online - Microsoft Internet Explorer provided by US Army, HQDA, IMCEN
AKO ARMY KNOWLEDGE ONLINE
Welcome, J Thomas | My Account | Help | Logout
Knowledge Networks
email (0) files forums groups im chat
Home > Special Staff/FOA > ACSIM > IMA > Home
Thursday January 6, 2005
Search AKO Content
White Pages
Find a Group
Content Directory
Parent: ACSIM
IMA
IMA (Group: IMA)
View Subgroups
IMA AKO Administrat
IMA Army Reserve
IMA Conferences
IMA Environmental
IMA Europe
IMA Human Resources
IMA Initiatives Portal...
IMA Korea
IMA Northwest
IMA Operations Divisio...
IMA Pacific
IMA Southeast
IMA Southwest
IMA Operations Division Community
Army Organizations
Army Organizations
Components
MACOMS
Special Staff/FOA
My Favorites
Self Service
IMA
Send Feedback
Send Link
Oct 14, 2004
The IMA Productivity Improvement Review (PIR) Forum Collaboration User's Guide is avalable for download.
» PIR Forum Instructions
Oct 14, 2004
Welcome to the IMA Productivity Improvement Review Forum Knowledge Center. To view the contents of this Knowledge Center, click on the link to the right.
» PIR Forum Knowledge Center
Sep 17, 2004
The CLS SAT Results are available for download.
» CLS SAT Results
Sep 13, 2004
» Download Netcall#35
Sep 13, 2004
Necall#34 is available for download
» Download Netcall#34
Sep 10, 2004
We want your feedback! If you can't find information you want, send us feedback to tell us what you'd like to see on this page!
» Submit feedback
IMA Leader Message
MG Ronald L. Johnson, Director, Installation Management Agency
Welcome to the U.S. Army Installation Management Agency's AKO Community Page!
» View MG Johnson's welcome message.
IMA Leadership Biographies
MG Johnson's Biography
IMA Calendar Channel
IMA Master Planning Calendar
IMA Region Planning Calendar
IMA Links
ACA Public Web Site
ACSIM Public Web Site
Engineering Knowledge Online (EKO)
IMA Public Web Site
NETCOM Public Web Site
Done
Internet
Start
7:51 AM

IMA AKO Training

How to Navigate to the CLS Home Page

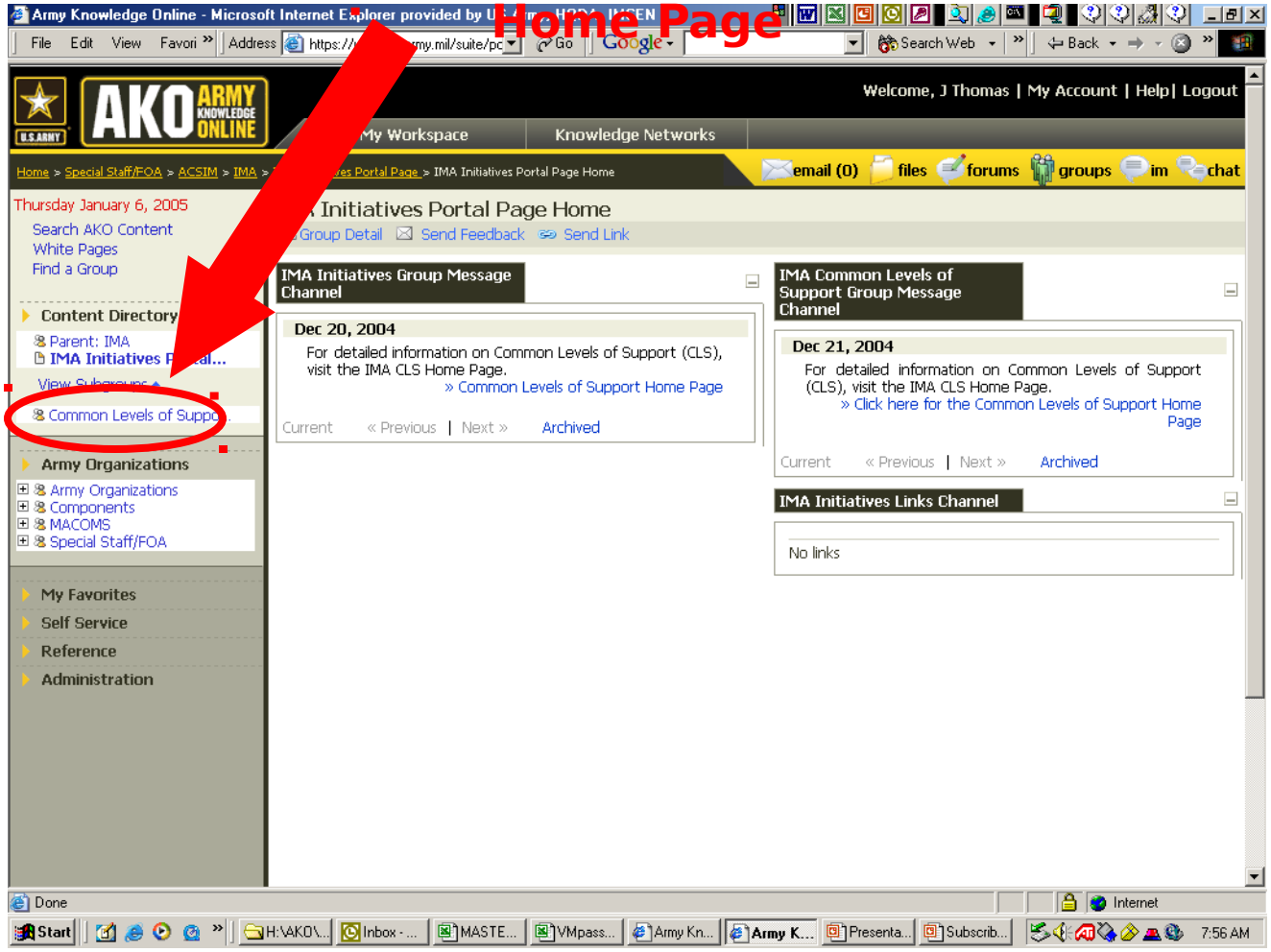
Step 10: Click on View Subgroups



IMA AKO Training

How to Navigate to the CLS Home Page

Step 11: Click on Common Levels of Support Home Page

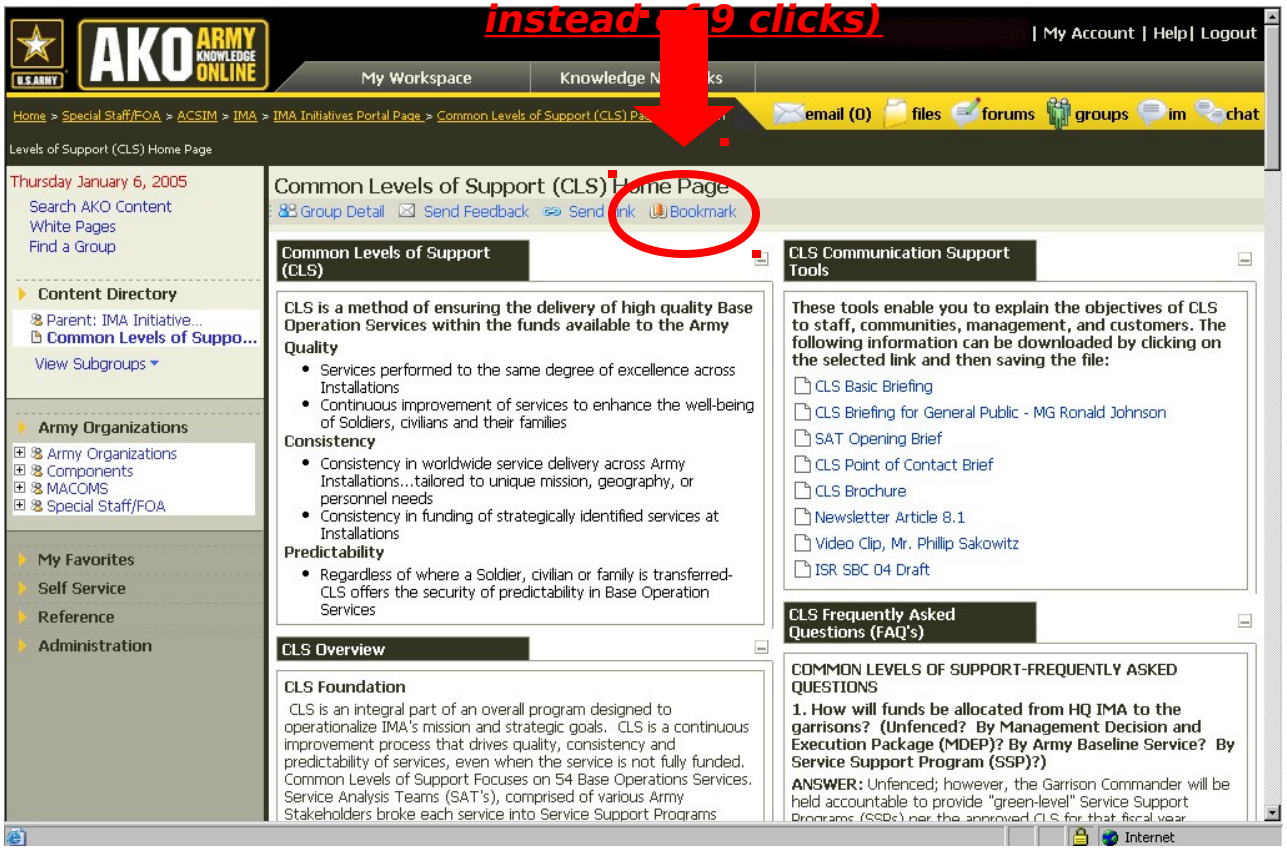


IMA AKO Training

How to Navigate to the CLS Home Page

You are now able to view the CLS Home Page. Save this page in your AKO Bookmarks

Step 12: Click the "Bookmark" button to save this page in "My Favorites". ***(This will allow you to navigate to the page in 3 clicks instead of 9 clicks)***


AKO ARMY KNOWLEDGE ONLINE
| My Account | Help| Logout
My Workspace
email (0) files forums groups im chat
Levels of Support (CLS) Home Page
Thursday January 6, 2005
Search AKO Content
White Pages
Find a Group
Content Directory
Parent: IMA Initiative...
Common Levels of Suppo...
View Subgroups
Army Organizations
Army Organizations
Components
MACOMS
Special Staff/FOA
My Favorites
Self Service
Reference
Administration
Common Levels of Support (CLS) Home Page
Group Detail
Send Feedback
Send
Bookmark
Common Levels of Support (CLS)
CLS is a method of ensuring the delivery of high quality Base Operation Services within the funds available to the Army
Quality
Services performed to the same degree of excellence across Installations
Continuous improvement of services to enhance the well-being of Soldiers, civilians and their families
Consistency
Consistency in worldwide service delivery across Army Installations...tailored to unique mission, geography, or personnel needs
Consistency in funding of strategically identified services at Installations
Predictability
Regardless of where a Soldier, civilian or family is transferred-CLS offers the security of predictability in Base Operation Services
CLS Communication Support Tools
These tools enable you to explain the objectives of CLS to staff, communities, management, and customers. The following information can be downloaded by clicking on the selected link and then saving the file:
CLS Basic Briefing
CLS Briefing for General Public - MG Ronald Johnson
SAT Opening Brief
CLS Point of Contact Brief
CLS Brochure
Newsletter Article 8.1
Video Clip, Mr. Phillip Sakowitz
ISR SBC 04 Draft
CLS Overview
CLS Foundation
CLS is an integral part of an overall program designed to operationalize IMA's mission and strategic goals. CLS is a continuous improvement process that drives quality, consistency and predictability of services, even when the service is not fully funded. Common Levels of Support Focuses on 54 Base Operations Services. Service Analysis Teams (SAT's), comprised of various Army Stakeholders broke each service into Service Support Programs
CLS Frequently Asked Questions (FAQ's)
COMMON LEVELS OF SUPPORT-FREQUENTLY ASKED QUESTIONS
1. How will funds be allocated from HQ IMA to the garrisons? (Unfenced? By Management Decision and Execution Package (MDEP)? By Army Baseline Service? By Service Support Program (SSP)?)
ANSWER: Unfenced; however, the Garrison Commander will be held accountable to provide "green-level" Service Support
Internet